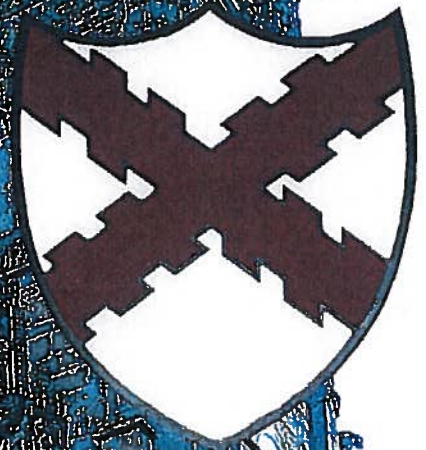


**St Austell Town Council**



# **Annual Report 2015/16**

**Your guide to St Austell Town Council,  
what we have achieved and  
how to get in touch**





## 2 Contact

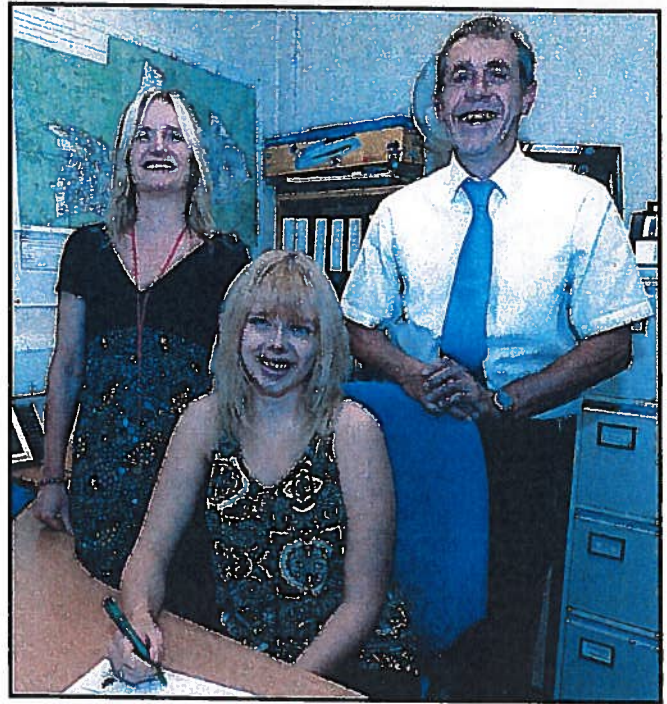
### St Austell Town Council

St Austell Town Council  
Room 231  
St Austell One Shop  
39 Penwinnick Road  
St Austell  
Cornwall PL25 5DR

Telephone: 01726 223374

Email: [sgwilliams@staustelltc.cornwall.gov.uk](mailto:sgwilliams@staustelltc.cornwall.gov.uk)

Website: [www.staustelltowncouncil.com](http://www.staustelltowncouncil.com)



### Cornwall Council

Cornwall Council has wide ranging responsibilities, including:

- Education
- Social Services
- Highways and Transportation
- Determining Planning Applications and Development Control.
- Collection of Council Tax
- Benefits Administration
- Social Housing
- Libraries and Arts
- Fire Brigade
- Magistrates Courts and Probation Services
- Waste Disposal and Refuse collection
- Environmental Health
- Leisure and Parks
- Youth Services

Cornwall Council can be contacted at:

**Cornwall Council**  
County Hall  
Treyew Road  
Truro  
Cornwall TR1 3AY

or

**Cornwall Council**  
One Stop Shop  
39 Penwinnick Road  
St Austell  
PL25 5DR

Telephone: 0300 1234 100

Email: [enquiries@cornwall.gov.uk](mailto:enquiries@cornwall.gov.uk)

Website: [www.cornwall.gov.uk](http://www.cornwall.gov.uk)

**TOWN TEAM:**  
Clerk David  
Pooley with  
Deputy Clerk  
Sara Gwilliams  
and (seated)  
assistant  
Kimberley Gay

In the 2015/16 civic year Cornwall Council had five Councillors representing St Austell. These were Councillors Brown, Bull, French, Heyward and King.

# Message from the Mayor

The past year as your Mayor and Town Council Chairman has been incredibly busy, at times quite challenging, thoroughly enjoyable and once again a huge privilege and honour.

Usually accompanied by my wife Alison, I have been able to represent you at 141 mayoral engagements which have ranged from the more private and intimate occasions such as 100th birthdays, one 103rd birthday, a 50th wedding anniversary a 70th anniversary and two royal visits. During those family celebrations it was a real privilege to listen to shared life stories. I really believe we should treasure those recollections of our community's social history.

The Torchlight Carnival and Feast Week continue to go from strength to strength and have become firmly re-established as annual events that we can all enjoy and look forward to. Those successes have been joined by the Christmas lights 'switch on' in Aylmer Square, which was simply amazing last Christmas. I didn't know Aylmer Square could hold so many people! The 'late night' shopping evenings were also well attended this year despite the rain! Well done to the BID team.

Yet another community success has been the winning of yet more awards in the South West in Bloom competition — congratulations to everyone who worked so hard to achieve such a successful outcome.

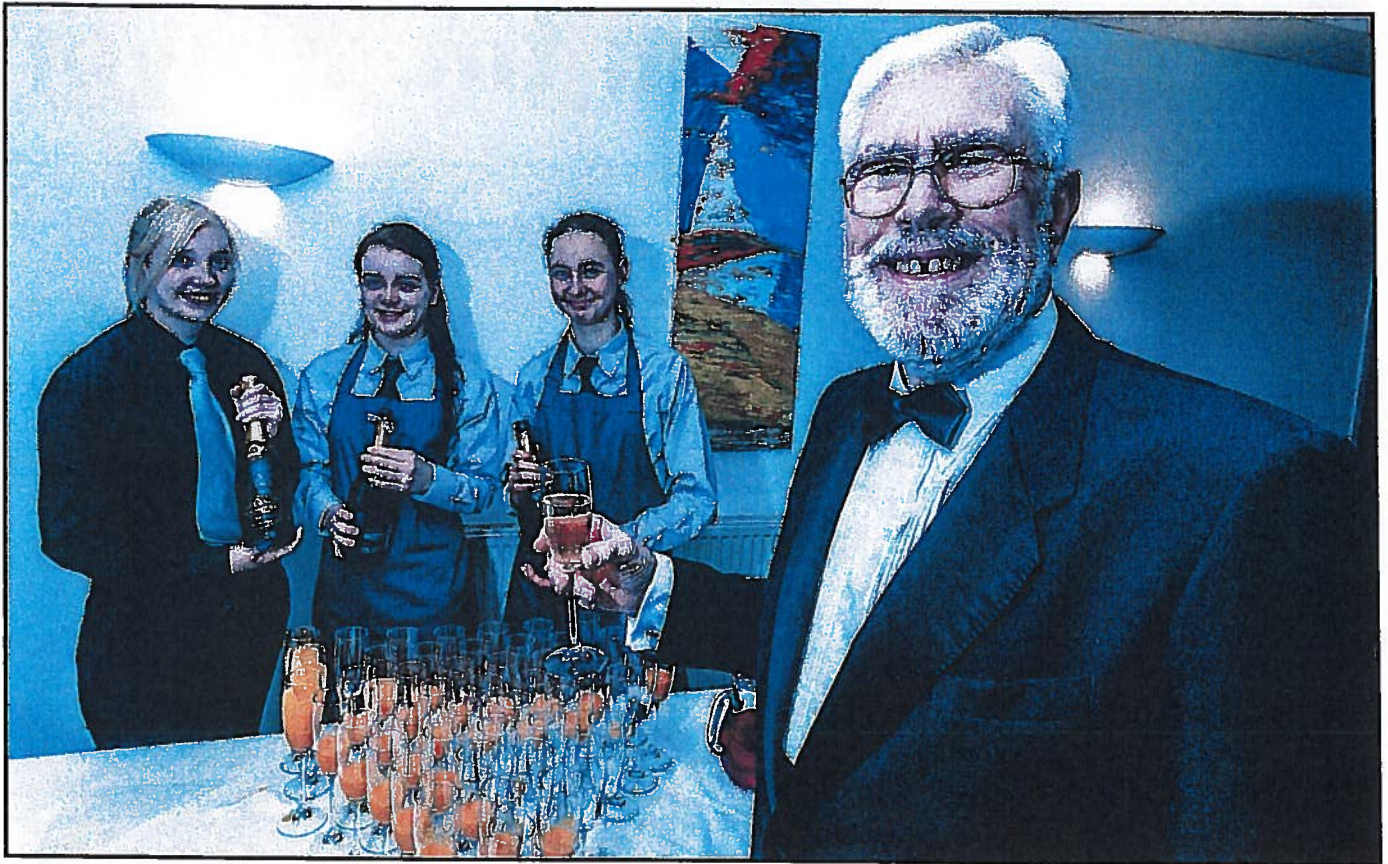
However, the 'stand out' event during this past year simply had to be the Gorsedh Kernow, and its associated Esedhvos events. Over 200 Bards assembled for the Gorsedh itself. They came from not only Cornwall, but also from our fellow Celtic nations of Wales and Brittany and from all over the world, the descendants of the sons and daughters of Kernow who migrated during the 19th and early 20th centuries. The fact that the Gorsedh was hailed as an outstanding success was a tribute to the quite small team who worked so hard to organise it and contributed greatly to the increasing respect in which St Austell is being held



**MAYOR BRIAN PALMER and his wife Alison**

During the past year the Town Council has continued negotiations with Cornwall Council over the devolution of services agreement, which in principle, has been reached for the transfer of a large range of services. We have already taken on some services including allotments, public conveniences and the operation of the CCTV network. Other services, including parks, our wonderful library, and car parks are due to be transferred over the next





**MAYOR'S BALL:** Mayor Brian Palmer at Cloisters Restaurant at Cornwall College

several months.

It was so very encouraging to us at the Town Council that the public survey about the transfer of services which we commissioned demonstrated support for the transfers, rather than see service levels diminished or completely lost.

The Anti-Social Behaviour working group, which I have been 'Chairing' and which consists of representatives from a wide range of local organisations and service providers, including the police, has made a very significant impact on recorded crime and anti-social behaviour in the town. It is now being held up as an example of 'Best Practice'.

Another, very real, example of 'community leaders' drawing together for the good of the town has been the increasingly cordial co-operation between the BID (Business Improvement District), the Chamber of Commerce, White River Place, and the Town Council. That burgeoning relationship has already started to score some successes and I have every confidence it will continue to do so.

I have previously mentioned hard work by relatively small teams, our team of Town Clerks, David Pooley, Sara Gwilliams and Kimberley Gay are our very own

'small team' of hard workers. They really are super stars who 'twinkle' very brightly indeed! Alison and I, quite simply, could not get through this past year without their unstinting support.

Throughout the past year wherever I have travelled and at the many community events at which I have represented you I have been made very aware of how much the perception of the image of St Austell has become so much more positive over the past few years. We really do need to embrace the fact that we are citizens of a good town and members of an increasingly self-confident and buoyant community.

I have worked hard and hope that I have done my very best to represent you all and to advance the cause of St Austell wherever I've gone during the past year. You have my assurance that I will continue to work hard as a Town Councillor, representing Poltair Ward.

I now pass over the chains of office to Councillor Jackie Bull and wish her and her husband Bob all the very best for her year as your Mayor. I am totally confident that she will do a great job.

**Brian Palmer**  
**Mayor of St Austell 2015/2016**



# St Austell Town Council

St Austell Town Council was formed in June 2009 and has 20 elected Councillors (4 Councillors representing the Gover Ward, 4 Councillors representing Poltair Ward, 2 Councillors representing St Austell Bay Ward, 5 representing Bethel Ward and 5 representing Mount Charles Ward).

A list of current Councillors is included on page 15 of this report.

Town Council elections were held in May 2013 and will take place next in 2017.

Each year, the Council elects one councillor to be the Mayor who then acts as the civic leader and chairs Council meetings. The Council has a Code of Conduct and is committed to proper standards and sound corporate governance arrangements.

Meetings are usually held in Cornwall Council's One Stop Shop at Penwinnick Road, St Austell. The full Council

meets approximately every six weeks. In addition to the full Council meetings, the Council has three standing committees to ensure the effective management of its business:

- Finance and General Purposes Committee
- Planning Committee
- Communities Committee

There is a public participation session at each of the Council's official meetings to allow members of the public to make comments or raise issues about items on the agenda.

From time to time, working groups are formed to address particular issues.

A calendar of Council meetings for the forthcoming year can be found on the Council's website at [www.staustelltowncouncil.com](http://www.staustelltowncouncil.com)

Agendas and minutes are published on the website.

The Council employs two full-time and one part-time member of staff who are

based at the St Austell One Stop Shop, Penwinnick Road, St Austell, PL25 5DR. These are:

- David Pooley — Town Clerk
- Sara Gwilliams — Deputy Town Clerk
- Kimberley Gay — Mayor's Secretary / Administrative Assistant (Part-time)

The Town Council serves the town of St Austell which has a population of approximately 22,000. Services and facilities provided within

the town of St Austell are also enjoyed by people living in the surrounding villages and by the many tourists who visit the town each year.

The Town Council is very keen to ensure that however the town changes in the future the process is managed properly and that appropriate infrastructure accompanies it.

The Town Council currently manages very few services. Its main role is to represent and lobby on behalf of local residents and businesses to ensure that their views are taken into account by the larger organisations operating in the area.



**MAYORS OF ST AUSTELL:** Brian Palmer (centre) with former mayors of St Austell



It has however submitted a business case to Cornwall Council to demonstrate how it could provide more services within the town at less cost to Cornwall Council and has started an ambitious programme of service transfers from Cornwall Council. To date public conveniences and allotments have transferred to the Town Council.

The Town Council is consulted on all planning and some licensing applications in its area and in relation to many of the other services provided by Cornwall Council.

The Town Council is keen to work in partnership with Cornwall Council and other agencies in order to ensure delivery of the highest quality services and facilities to local residents.

## 2015/16 Activities

### Feast Week

St Austell Town Council, along with a large number of community groups, charities, businesses and community interest groups, organised a week of feasts celebration during June 2015 in St Austell. The week was a real success in the town and was recreated in the summer of 2016.

The week included historic talks, a schools' concert, an open air church service, theatrical performances, a choir concert, a golf day and an It's a Knockout competition.

Most of the events were free for the public to attend and geared towards the entire St Austell community. The Town Council successfully obtained £3,200 of

funding from various sources to enable this event to take place.

### Town Heritage Scheme

The Town Council is working with Cornwall Council and the Market House to bid for a Townscape Heritage (TH) scheme for St Austell. Such bids usually take up to two years to develop. An initial bid in 2014 was unsuccessful but a further bid submitted in August 2015 was successful

and should lead to a grant of £980,000 in due course.

Townscape Heritage schemes fund quality traditional repairs to targeted historic buildings in Conservation Areas. A scheme in St Austell would complement Management Plan actions in the Conservation Area Appraisal and Management Plan and the ongoing Business Improvement District (BID) scheme. It will boost the local economy and make the town a better place to live, work and visit.



**CHARITY GOLF:** Cllr Palmer at the Mayor's Charity Golf Day with organiser Alan Dibb

### Town Framework

The St Austell and surrounding parishes Town Framework will be a document which will set out a vision and options for the future development and change of the

urban area of St Austell and its immediate hinterland. Work has taken place throughout the year with Cornwall Council's planning officers to produce a draft Town Framework consultation document. A number of consultation exercises and meetings have taken place and it is hoped that a final Town





# Feast Week fun in Poltair Park





Framework will be in place within the next 12 months. Once finalised, this document will be part of Cornwall Council's formal planning policies.

## **St Austell Business Improvement District (BID)**

The Business Improvement District (BID) for St Austell became operational in April 2013. This is an initiative funded by local business ratepayers in the town centre to enhance and promote the BID area. The Town Council has supported the BID in its first three years of operation. It is already beginning to make significant progress and has organised a number of events and environmental initiatives in the town centre.

## **Footpaths/Weed Treatment**

Due to cutbacks at Cornwall Council, the Town Council in the summer of 2013 took on the maintenance of the designated footpaths in St Austell for the first time. Responsibility for weed treatment on public highways and pavements also passed to the Town Council in the spring of 2014. The Town Council let and managed contracts with local contractors for these services at a cost significantly

lower than being paid by Cornwall Council.

## **CCTV**

In April 2015 the CCTV system previously owned by Cornwall Council transferred to the Town Council. Cornwall Council upgraded the system prior to hand over and St Austell Town Council is now running the system and sharing monitoring arrangements with Newquay Town Council.

## **Environmental initiatives**

The Town Council undertakes a number of environmental projects each year. In 2015/16 we:

- Provided a bench at Menacuddle Well
- Improved the flower beds in the town centre
- Provided planting in the red tubs in the town centre
- Liaised with Cornwall Council on improvements to local parks
- Continued negotiations with Cornwall Council regarding allotments



**TOWN TEAM:** The Mayor (centre), Town Clerk (right) and Deputy Town Clerk (left) and spouses



## Service Devolution

In November 2015 the Town Council undertook a comprehensive consultation exercise to raise public awareness and gauge public support for the Town Council taking responsibility for a range of Cornwall Council functions. Following this, the Council negotiated a package of services to be devolved to the Town Council from Cornwall Council including toilets, allotments, bus shelters, parks and open spaces, car parks and the library. To date public conveniences and allotments have transferred. Others will follow over the next 12 to 18 months.

## Gorsedh

The Town Council hosted the Gorsedh celebrations and events in St Austell which were very well supported and reflected the town well to a wide audience including Bards from overseas.

## Anti-Social Behaviour

During 2015/16 the Town Council co-ordinated an anti-social behaviour group including representatives of a very broad range of agencies and organisations to deal primarily with town centre anti-social behaviour issues but which will in future deal with a wider geographical area. This group has been instrumental in contributing towards the reduction in crime in and around the town centre and has been highlighted as a model of good practice.

## Youth Services

The Town Council provide funding to secure the future of The House youth project following a decision by Cornwall Council to withdraw its funding for such facilities. In addition, secured a grant of £3,250 from the "Our Place" initiative to help develop an operating plan for the centre and worked closely with Youth People Cornwall to improve

communications and joint working with regard to youth services.

## Other initiatives

The Town Council has:

- Continued to support the Youth Council and helped to organise an outdoor cinema event for the young people;
- Operated a small grants scheme for local community and charitable groups. The Council gave 37 grants totalling £7,342 in 2015/16;
- Provided a number of grants including grants to STAK and CAB for debt advice services, Cosgarne for a Phoenix Project initiative, the Street Pastors for a shop watch radio and the Carnival for their annual torchlight procession;
- Undertaken pre-planning consultations with a number of developers, arranged a number of large scale public meetings to give residents the opportunity to raise concerns and suggest improvements to major planning proposals;
- Maintained contracts for the maintenance of footpaths, weed spraying on highways and pavements and for the maintenance of a number of floral displays including the displays at South Street and in the red pots in the town centre;
- Helped create and promote a shopwatch radio system for the town centre;
- Responded to consultations affecting the town on many issues including Cornwall Council's Local Plan, a Town Framework Plan, car parking, road improvements, licensing policies and libraries;
- Provided funding once again for the St Austell Discovery Map, meaning that the map can be distributed free of charge to members of the public.





**GORSEDH:** St Austell hosted the 2015 Gorsedh Kernow at Poltair Park where Mayor Brian Palmer welcomed the Bards (below left) and joined Grand Bard Maureen Fuller (below right) for a procession through the town centre (bottom left)





# Standing committees 2015/16

## Planning Committee

Valerie Bradford  
Derek Collins  
John Colwill  
Gary King  
Andrea Lanxon  
Peter Murtagh  
Nicky Oxenham  
Brian Palmer  
Richard Pears  
Janet Pollard  
Jenny Stewart  
Graham Walker

## Community Committee

Jackie Bull  
Derek Collins  
John Colwill  
Anne Double  
Sandra Heyward  
John Keast  
Monica Lake  
Robin Leonard  
Brian Palmer  
Richard Pears  
Janet Pollard  
Jenny Stewart

## Finance and General Purposes Committee

Valerie Bradford  
Malcom Brown  
Tom French  
Andrea Lanxon  
Robin Leonard  
Peter Murtagh  
Nicky Oxenham  
Brian Palmer  
Graham Walker

## Working Parties

A number of working groups met during 2015/16 to help progress Council business. These were:

- Devolution of Services Working Group
- Anti-Social Behaviour Working Group
- Feast Week Working Group
- Allotments Working Group

## Representatives on outside bodies

- St Austell Carnival Committee — Councillor Heyward.
- St Austell Bay Chamber of Commerce — Councillor Double.
- CALC - Larger Councils Liaison Group — Councillor Palmer.
- Cornwall Council – Town Framework Steering Group — Councillors Oxenham and Palmer.
- Cornwall and Isles of Scilly Flood Forum — Councillor Stewart (Councillor Collins — reserve).
- St Austell Bay Economic Forum (SABEF) — Councillors French and Brown.
- St Austell Business Improvement District (BID) — Councillor Walker.
- East Cornwall LAG — Councillor Oxenham.



# Annual accounts 2015/16

The Council's Statement of Accounts for 2015/16 has been prepared in accordance with the Accounts and Audit Regulations 2015. The Council's Accounts are audited annually by an independent internal auditor and forwarded to Grant Thornton, an external auditor, for final appraisal.

## INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2016

2014/15		2015/16
£		£
	<b>RECEIPTS</b>	
17,325.33	Miscellaneous Income and Grants	9,224.16
1,918.45	Interest received	2,403.87
208,250.00	Precepts	217,250.00
34,323.26	Council Tax Support Grant	29,070.46
150.00	Mayor's Charities Income	2,559.01
0.00	Gorsedh	2,729.64
<b>261,967.04</b>	<b>Total Receipts</b>	<b>263,237.14</b>
	<b>PAYMENTS</b>	
	<b>Employee Expenses</b>	
99,230.80	Salaries and Wages (Inc. oncosts)	105,338.34
487.00	Recruitment costs	145.00
857.33	Training Expenses	939.67
196.67	Travel & Subsistence	443.46
175.22	Chairman's Allowance	489.37
187.15	Members' Allowances	50.00
<b>101,134.17</b>		<b>107,405.84</b>
	<b>General Administration</b>	
20.00	Room Hire	105.00
5,181.00	Office Accommodation	5,181.00
763.82	Office Supplies	339.88
224.75	Refreshments	357.45
1,049.28	Printing and binding	1,368.86
618.29	Postages	806.55
141.64	IT Support & software	33.33
285.00	Website	285.00
2,320.00	General publicity	0.00
0.00	Noticeboards	1,056.97
1,898.94	Insurance	2,509.26
21.00	Bank Charges	0.00
2,933.83	Subscriptions	3,188.85
20.80	Books and Publications	93.75



**PAYMENTS cont.**

**Miscellaneous Expenses**

0.00	Elections	7,524.19
19,377.83	Grants	30,278.15
12,331.53	Projects	25,200.83
40.00	Gorsedh	3,011.42
1,517.67	Youth Council	1,858.58
50,231.23	CCTV	42,420.53
998.09	Civic Ceremonial	2,052.79
1,100.00	Audit fees	1,100.00
150.00	Mayor's Charities	2,559.01
9,277.26	Grounds Maintenance	13,112.60
7,564.09	Feast Week	3,856.83
<b>101,030.03</b>		<b>132,974.93</b>

<b>217,642.55</b>	<b>Total Expenses</b>	<b>255,705.67</b>
-------------------	-----------------------	-------------------

<b>44,324.49</b>	<b>Surplus for Year</b>	<b>7,531.47</b>
------------------	-------------------------	-----------------

94,743.52	General Fund Balance B/Fwd	136,194.78
44,324.49	Add Surplus for Year	7,531.47
11,059.10	Add Contributions from Reserves	11,932.33
13,932.33	Less Contribution to Reserves	25,147.59
<b>136,194.78</b>	<b>General Fund Balance C/Fwd</b>	<b>130,510.99</b>



TOWN COUNCIL: Councillors elected in May 2012



# Balance sheet as at March 31, 2016

31.3.15 £		£	31.3.16 £	Notes
	<b>Fixed Assets</b>			
98,015.00	Ceremonial assets		98,015.00	1
2,521.00	Allotments and other premises		1.00	
20,172.00	Street Furniture inc. Notice Board and CCTV		26,674.21	
6,993.81	Office Equipment		6,140.35	
<b>127,701.81</b>			<b>130,830.56</b>	
	<b>Current Assets</b>			
6,175.33	Debtors	2,602.18		2
2,509.26	Prepayments	3,017.28		
70,580.84	Bank Balances	87,262.15		
251,604.01	Short Term Investments	253,955.73		
11.24	Cash in Hand	16.97		
<b>330,880.68</b>		<b>346,854.31</b>		
	<b>Current Liabilities</b>			
<b>10,392.67</b>	Creditors and advance payments	<b>18,834.83</b>		3
<b>320,488.01</b>	<b>Net Current Assets</b>		<b>328,019.48</b>	
<b>448,189.82</b>	<b>Net Assets</b>		<b>458,850.04</b>	
	Represented By:			
100,536.00	Asset Revaluation Reserve		98,016.00	
27,165.81	Capital Financing Reserve		32,814.56	
136,194.78	General Revenue Balance		130,510.99	
184,293.23	Earmarked Reserves		197,508.49	4
<b>448,189.82</b>			<b>458,850.04</b>	

## Notes

1. Ceremonial assets have been valued by independent valuers using an insurance methodology as at 31st March, 2010. It is not considered necessary to revalue all assets annually.

2. Made up of bank interest and VAT due at the year end.

3. Creditors at the year end include the cost of a CCTV camera, youth services, administration expenses and monies collected for the Mayor's charities.

4. The following sums have been set aside as earmarked reserves:

	£
Elections	22,500.00
Projects Reserve	65,008.49
Devolution of Services	110,000.00
	<u>197,508.49</u>



Bay Ward



 **Conservatives**

**Councillor Peter Murtagh**  
 Address: 58 Lower Woodside, St Austell, Cornwall PL25 5EQ  
 Telephone: 01728 333420  
 Email: [petermurtagh81@gmail.com](mailto:petermurtagh81@gmail.com)

Gover Ward



 **Conservatives**

**Cllr Tom French**  
 Address: 6 Trevone Crescent, St Austell, PL25 5EB  
 Telephone: 01728 73735  
 Email: [tofrench1@gmail.com](mailto:tofrench1@gmail.com)



**Independent**

**Cllr Robin Leonard**  
 Address: 13 Highfield Avenue, St Austell PL25 4SN  
 Telephone: 01728 70719  
 Email: [me.robin@rocketmail.com](mailto:me.robin@rocketmail.com)

Bethel Ward



 **LIBERAL DEMOCRATS**

**Cllr Malcolm Brown**  
 Address: 20 Killyvarder Way, St Austell, Cornwall PL25 3DJ  
 Telephone: 01726 63696  
 Email: [mabrown77@btinternet.com](mailto:mabrown77@btinternet.com)



**Independent**

**Cllr Sandra Heyward**  
 Address: 14 Tewington Place, St Austell, PL25 5NN  
 Telephone: 01726 85045 or mobile: 07791 066 838  
 Email: [sandraheyward152@gmail.com](mailto:sandraheyward152@gmail.com)



**Independent**

**Cllr Janet Pollard**  
 Address: 38 Victoria Road, St Austell PL25 4QD  
 Telephone: 01726 77038  
 Email: [councillorjanetpollard@gmail.com](mailto:councillorjanetpollard@gmail.com)



 **LIBERAL DEMOCRATS**

**Cllr Nicky Oxenham**  
 Address: 1 Ropehaven Road, St Austell Cornwall, PL25 4DT  
 Telephone: 07891 346689  
 Email: [noxenham@btinternet.com](mailto:noxenham@btinternet.com)



 **Conservatives**

**Cllr Monica Lake**  
 Address: Heywood, 31 Gloucester Avenue, Carlyon Bay  
 Telephone: 07999560996 PL25 3PT  
 Email: [mleke@monicalake.plus.com](mailto:mleke@monicalake.plus.com)



 **LIBERAL DEMOCRATS**

**Cllr Jackie Bull (Mayor)**  
 Address: 4 Chandlers Walk, Charlestown Road, St Austell  
 Telephone: 01726 74619 PL25 3NB  
 Email: [jbull@cornwall.gov.uk](mailto:jbull@cornwall.gov.uk)



 **Conservatives**


**Cllr Richard Pears**  
 Address: 86 Beach Road, Carlyon Bay, St Austell PL25 3PL  
 Telephone: 07793 113150



 **Conservatives**

**Cllr Jenny Stewart (Deputy Mayor)**  
 Address: 58 Lower Woodside, St Austell, Cornwall PL25 5EQ  
 Telephone: 01728 73417  
 Email: [jennystewart@me.com](mailto:jennystewart@me.com)



 **Mebyon Kernow**

**Cllr Derek Collins**  
 Address: 44 Biscovey Road, Par, PL24 2HW  
 Telephone: 07508 423735  
 Email: [soundtec@aol.com](mailto:soundtec@aol.com)

Mount Charles Ward



 **Conservatives**

**Cllr Anne Double**  
 Address: 16 Bay View Park, St Austell, PL25 3TR  
 Telephone: 07974 808854  
 Email: [anne@stevdouble.org.uk](mailto:anne@stevdouble.org.uk)



 **Labour**

**Cllr Andrea Lanxon**  
 Address: 16 Prince Charles Road, St Austell, PL25 4JL  
 Telephone: 01726 74840  
 Email: [andrealanxon@yahoo.co.uk](mailto:andrealanxon@yahoo.co.uk)



**Independent**

**Cllr Graham Walker**  
 Address: 28 Tremena Gardens, St Austell, PL25 5QH  
 Telephone: 01726 63707  
 Email: [gwalker1@gmail.com](mailto:gwalker1@gmail.com)



**Independent**

**Cllr John Keast OBE**  
 Address: 8 Highfield Avenue, St Austell, PL25 4SN  
 Telephone: 01726 81444  
 Email: [john@keast.myzen.co.uk](mailto:john@keast.myzen.co.uk)



 **LIBERAL DEMOCRATS**

**Cllr John Colwill**  
 Address: 20 Boldventure Road, St Austell PL25 3DX  
 Telephone: 01726 88494  
 Email: [john.colwill@outlook.com](mailto:john.colwill@outlook.com)



**Independent**

**Cllr Gary King**  
 Address: 102 Alexandra Road, St Austell PL25 4QJ  
 Telephone: 01726 77944  
 Email: [gking@cornwall.gov.uk](mailto:gking@cornwall.gov.uk)



**Independent**

**Cllr Brian Palmer**  
 Address: 23 Menacuddie Lane, St Austell, PL25 5QN  
 Telephone: 01726 85379  
 Email: [brianpalmer379@btinternet.com](mailto:brianpalmer379@btinternet.com)



## USEFUL NUMBERS

IN THE EVENT OF AN EMERGENCY DIAL 999  
AND ASK FOR THE SERVICE YOU REQUIRE.

### ENVIRONMENT AGENCY FLOODLINE

0845 988 1188

### ENVIRONMENT AGENCY INCIDENT HOTLINE

0800 807 060

### AGE CONCERN

01872 266388

### RSPCA ANIMAL WELFARE

0300 1234 999

### WESTERN POWER (ELECTRICAL)

0800 365 900

### EDF ENERGY

0800 096 9000

### SOUTH WEST WATER

0800 169 1144

### BRITISH TELECOM

0800 800 151

### TRAVELINE

0871 2002233

### POLKYTH LEISURE CENTRE

01726 223696

### WHEAL MARTYN MUSEUM

01726 850362

### ST AUSTELL MOBILITY CENTRE

01726 624060

### ST AUSTELL SHOP MOBILITY

01726 70706

### RAILWAY ENQUIRIES

08457 484950

### ST AUSTELL LIBRARY

0300 1234 111

### THE EDEN PROJECT

01726 811911

### PINE LODGE GARDENS

01726 73500

### ST AUSTELL TOWN COUNCIL

01726 223374

