

Season ticket – Priory Car Park, St Austell

Terms and conditions



St Austell Town
Council

Season ticket

1. Season tickets will allow customers to park their vehicle in the Priory Car Park, St Austell. No other car parks can be used.
2. Season tickets are only issued in respect of passenger or light goods vehicles.
3. Season tickets are vehicle specific. Holders can nominate one vehicle only to be printed on each ticket. It is not transferable to any other vehicles.
4. Season tickets are valid only for the period as printed on the ticket.
5. The responsibility for the renewal of the ticket rests with the holder.
6. The ticket does not allocate or guarantee a parking space at any time in Priory Car Park.
7. The ticket remains the property of the Council and any abuse will render the ticket invalid.
8. Photocopies or alterations to tickets are not allowed.

Display of tickets

9. The season ticket must be displayed at all times when the vehicle is parked in the Priory Car Park.
10. The season ticket must be prominently displayed immediately behind the front windscreen so that the ticket is clearly visible from the outside of the vehicle, or (in the case of a vehicle not fitted with a front windscreen) on the front or nearside of the vehicle.
11. Failure to properly display a valid ticket or meet the terms and conditions of issue and/or use may result in the issue of a Penalty Charge Notice.

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12. Ticket holders should adhere to any parking restrictions applied to the Priory Car Park (as displayed on notice boards) irrespective of a valid ticket being displayed.

Replacement of a ticket

13. If a ticket is mutilated or accidentally defaced or has become unreadable, the ticket holder may apply to the Council for a replacement, without charge. The original ticket will become invalid and must be returned to the Council before a replacement is issued.
14. If the holder wishes to amend the vehicle registration details on the ticket they must contact the Council with the new information. A replacement ticket will be issued free of charge. On receipt of the replacement ticket the holder must return the old ticket to the

Council within seven days. Non-receipt of the ticket will automatically result in both the old and replacement tickets being cancelled and made invalid for use.

15. If a customer no longer requires use of a ticket during the period for which it has been purchased, they should return the ticket together with a request in writing for a refund of the remaining time to St Austell Town Council, The Stable Block, Pondhu House, Penwinnick Road, St Austell, PL25 5DP. The date received will be indicated by an official Council date stamp. Refunds will be calculated from the date the ticket is received.

Closure of car parks

16. Any person duly authorised by the Council may close all or any part of a car park whenever it is considered such closure is reasonably necessary. Ticket holders must not enter any Council car park once closed. Failure to comply with signs or instructions given by duly authorised personnel may result in action being taken by the Council.

Penalties

17. Any breaches of the terms and conditions outlined above (such as failing to display the ticket correctly) may result in a Penalty Charge Notice being issued.
18. Serious abuse of the system (such as displaying copied tickets) will lead to the cancellation of the ticket and would affect your ability to obtain further tickets.
19. Contravention of other parking restrictions could lead to the issue of a Penalty Charge Notice, irrespective of a valid ticket being displayed.
20. The reselling of a ticket for profit is prohibited and will result in the cancellation of the ticket.
21. St Austell Town Council accepts no liability in respect of loss or damage to any vehicle or any contents therein.

It is an offence, under Section 115 of the Road Traffic Regulation Act 1984, for anyone to knowingly make a false statement to obtain a parking ticket for himself or any other person. It is also an offence for anyone who with intent to deceive, misuses, or lends to, or allows to be used by, any other person a parking ticket or makes or has in his possession any such thing so as to closely resemble a parking ticket which is calculated to deceive.

Please note: St Austell Town Council does not send reminder notices for purchasing a new ticket. It is the responsibility of the ticket holder to ensure that a new one is purchased with sufficient time, prior to the expiry of the old one, to ensure a new one is in place. Application forms for this can be downloaded from the St Austell Town Council website on www.staustell-tc.gov.uk

